

AGREEMENT

This Agreement is reached on 20<sup>th</sup> March, 2023 by & between:-

M/s.CNV Labs and Technologies Pvt Ltd(iCloudEMS) having its registered office at 215, "C" Wing, "Shoppers Orbit", Alandi Road, Vishrantwadi, Pune – 411015, India, represented by its Mr. Dheeren Kumar Padhy and Mr. A. NarayanaRaju hereinafter referred to as "iCloudEMS" or "Supplier" (which expression shall mean and include its Executors, Administrators and Assignees).

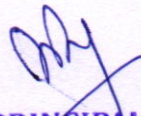
and

The MNR Educational Trust, having its registered office at # 2-23 B / 350, Bhagyanagar (Phase III), Near HMT Hills, Kukatpally, Hyderabad – 500 085, Telangana represented by its Asst. Director (Admin.) Mr. A. NarayanaRaju (hereinafter referred to as "MNR" or "Client") (which expression shall mean and include its Executors, Administrators and Assignees).

This agreement is undertaken for the deployment, training & implementation of cloud-based ERP Solution – iCloudEMS to the scope detailed in Purchase Order (PO) issued by Client on 20<sup>th</sup> March, 2023. Further, the Client's requirements as mentioned in Fitment Sheet 1 & 2 (enclosed with this document) as agreed separately will be delivered by the Supplier. The Proposal (submitted by the Supplier on 10<sup>th</sup> Oct. 2022), Fitment Sheet 1 & 2 (submitted by the Client) and Annexures - I to V shall be part of this Agreement and shall be read together. This Agreement may be amended only by a written instrument signed by a duly authorized representative of both the Parties.

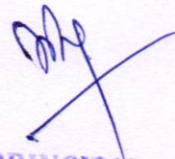
In the witness thereof, the parties hereby agree as follows:

1. The agreement shall mean and include the Purchase Order (issued by the Client on 20<sup>th</sup> March, 2023, this agreement, Proposal (submitted by the Supplier on 10<sup>th</sup> Oct. 2022), Fitment – 1 & 2 (submitted by Client) and Annexure – I to V attached to this agreement. Any further reference / added shall be included with the written consent of both the parties.
2. This agreement shall be valid for a period of Five years from the date of execution, which can be renewed thereafter by written consent of both the parties. However, there shall be increase in iCloudEMS license charges @ 5% in fourth and fifth year respectively. Supplier reserves the right to integrate suitable changes in product or product platform due to changes in technologies / User Demands and the same shall be available to the Client.
3. Both the parties shall follow the law of country & carry out the obligations / responsibilities as set out here under.
4. Official language - Official language for oral and written communication is English.

  
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5. Confidentiality - Both Parties (acknowledges and agrees to maintain the confidentiality of Confidential Information (as hereafter defined) provided by the other Party (the "Disclosing Party") hereunder.
- a. Both Parties acknowledge and agree to respect, maintain and protect the ownership and confidentiality of Confidential Information received by it as the Receiving Party from the other Party as the "Disclosing Party", consequential to this Agreement.
  - b. 'Confidential Information' shall mean any information; which shall include but not be limited to: Software — Source Code, Specifications, Requirements, Logic, Designs, Customizations, Modifications, Updates, Database, Manuals, Documentation, Brochures, Price, etc.;
  - c. Trade Secrets — Clients' Data, Plans, Proforma, Strategies, Market Opportunities, Business Affairs, Research data, Experimental Data, Development Designs and Specifications, Infrastructure, Procurements, Manufacture, Purchases, Sales, Finances, Business Forecasts, Reports, Studies, Contracts, etc.;
  - d. Intellectual Property — Technical Know-how, Derivatives including Patents, Trademarks, Copyrights, Inventions, Software and their Specifications, Algorithms, Application Program Interface (API), Formula related to current, future and proposed products and services, Equipments and their specifications, sketches, drawings, models, logos, ideas, knowledge, experiences, skill-sets, services, designs, plans, strategies, methods, techniques, and / or any publications that are created, gained, provided, developed, discovered, invented, contributed to and / or improved upon by the Disclosing Party or any person / entity concerned or in association with the Disclosing Party;
  - e. Technical and Non-technical Information — Communications, Negotiations, Discussions, Investigations, Concepts, Product Prototypes, Internal Affairs and Data, Terms / Conditions / Status / or Facts of possible transactions between the Parties, etc.;
  - f. Personal Information — of the Employers, Employees, Students, Staff, and / or any person associated with the Disclosing Party.
6. ERP ownership - The iCloudEMS is owned by the Supplier. The customizations / new process in the same also will be under ownership of the Supplier. No Royalty shall be attributable or payable to the Client. The Supplier shall have the liberty to use such customizations as global updates.
7. Non-solicitation - Neither Party will, without the consent of the other Party, will employ or offer to employ directly or indirectly any person engaged or previously engaged by the other in any capacity in relation to the project, during the subsequent of this Agreement and until a period of 12 months has expired after the termination or expiry of this Agreement.
8. For any delays from Client side, Client will provide sufficient extra time to Supplier to complete its work. For all mistakes made by Users and noticed at later stage, correction at

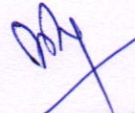


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User end may not be possible. So, in such cases, Client will communicate the same to the Supplier in writing via email for corrections.

9. Supplier shall not be held liable for any delay or failure in its obligations, if such delay or failure has resulted from a delay or failure by or on behalf of Client to perform any of Client's obligations.
10. For any extra work which is beyond the scope of work as defined in this agreement, PO & Fitment - 1 & 2 & also re-work such as repetitive data migration, re-processing of data due to last minute changes in rules by Client, wrong data entry by Users of Client, delayed data entry, extra last moment rules; Supplier is entitled to get extra revenue. The amount payable shall be generously & genuinely decided by Client's management & the Supplier shall raise the invoice accordingly.
11. Termination for Material Breach - Either Party may terminate this Agreement immediately by a written notice to the other Party (i) in the event of a material breach by the other Party, by a written notice immediately, if the breach is not curable and by a written notice of 30 days, if the breach is curable and is not cured within the said notice period; or (ii) in the event of any proceedings in bankruptcy, insolvency or winding up filed by or against the other Party or for the appointment of an assignee or equivalent for the benefit of creditors or of a receiver or of any similar proceedings.
12. The ERP is developed by Supplier & its Intellectual Property Rights are already owned by the Supplier under India copyright act. The customizations / new process also will be IPR of Supplier, no Royalty is applicable to Client & Supplier shall use these customizations in its product for other Clients.
13. The Client acknowledges that the provision of the Services hereunder by the Supplier shall be on a nonexclusive basis and the Supplier shall be free at all times to provide the services or perform obligations same or similar to the Services and obligations envisaged.
14. Scope of Services under this agreement is detailed in this agreement, proposal (submitted by the Supplier on 10<sup>th</sup> Oct. 2022), Fitment Sheet 1 & 2 (submitted by the Client) and Annexure-I to V enclosed with this agreement.
15. Supplier's responsibilities and obligations under this agreement are detailed in Annexure-II.
16. Client's responsibilities and obligations under this agreement are detailed in Annexure-III.
17. General Terms & Conditions of Engagement are detailed in Annexure-IV.
18. Payment Terms are as mentioned in Annexure-V.
19. Client agrees that the Supplier shall have the right to list Client's name in its marketing material and use Client's logo with respect to such listing and for reference purposes.
20. Client acknowledges and agrees that the Supplier owns and will continue to own all Intellectual Properties and Intellectual Property Rights in or attached to the ICloudEMS Application System, including without limitation, in or attached to any enhancement and upgrades and any derivative works thereof even if made for, by or on behalf of Client.

  
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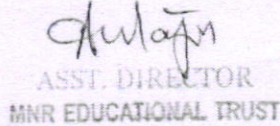


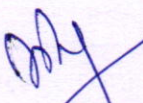
Nothing contained herein shall be construed as a transfer, assignment, or conveyance by the Supplier to the Client of the ownership or title to the Intellectual Property or Intellectual Property Rights in or attached to the ICloudEMS Application System or any enhancements, upgrades or derivative works thereof.

21. Copying of the ICloudEMS Application System is prohibited in all circumstances. Neither Client nor any Authorized User is authorized to sell, license, sublicense, distribute, assign, transfer or distribute or timeshare the ICloudEMS Application System or otherwise grant any right under this Use Terms to any third party (other than Authorized Users). Client is not entitled to, and shall not make or permit others to, reverse engineer, disassemble, decompile, recreate, enhance or modify the ICloudEMS Application System or any part thereof or to create enhancements to or derivative works of the ICloudEMS Application System or any portions thereof.
22. This agreement shall supersede all the previous discussions and agreements (written / digital / oral).

IN WITNESS whereof the parties here to have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the

<p>For CNV Labs and Technologies Pvt Ltd (ICloudEMS)</p>  <p>Name: Dheeren Kumar Padhy</p>	<p>For MNR Educational Trust</p>  <p>ASST. DIRECTOR MNR EDUCATIONAL TRUST</p> <p>Name: A. NarayanaRaju</p>
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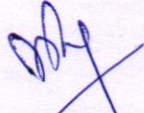
  
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ANNEXURE—I

SCOPE OF SERVICES

- I. The ICloudEMS ERP software shall be implemented by the Supplier at the following Client Institutions located at Sangareddy and Kukatpally, Hyderabad:-
  - a. MNR Medical College & Hospital
  - b. MNR Dental College & Hospital
  - c. MNR Homoeopathic Medical College & Hospital
  - d. MNR College of Pharmacy
  - e. MNR College of Nursing
  - f. MNR School of Nursing
  - g. MNR Sanjeevani College of Physiotherapy
  - h. MNR Teacher Education College, Sangareddy
  - i. MNR College of Education, Kukatpally, Hyderabad
  - j. MNR PG College, Kukatpally, Hyderabad
  - k. MNR University (School of Engineering & Technology, School of Agriculture & Horticulture, School of Allied Health Sciences, School of Physiotherapy & rehabilitation).
  - l. Any other new higher education institutions to be established by MNR Educational Trust or MNR University at MNR-HERA Campus, Sangareddy within the five (5) years agreement period.
- II. The scope of services includes all the items mentioned in the Proposal (submitted by the Supplier), Fitment-1 & 2 (issued by Client & accepted by ICloudEMS), Annexures I to IV.
- III. The Supplier will host procured modules of ICloudEMS ERP system on Internet Servers (Cloud).
- IV. The Supplier reserves the right to modify the Services Environment without impacting the Services. The Services may commence on the mutually agreeable dates.
- V. Permitted Use of Services: Client's use of ICloudEMS Applications System shall always be subject to the Licensing Conditions of the Supplier.
- VI. In case the ICloudEMS Application System includes a third-party software, and where such third-party licensor requires Client to sign a license agreement, the Client agrees to execute such third-party software license agreement, which shall prevail upon any conflicting provisions herein. Such third-party software license agreement shall become a part of this Agreement.

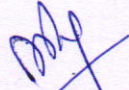
  
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ANNEXURE—II

RESPONSIBILITY OF THE SUPPLIER

- I. The Supplier shall provide all the modules (as mentioned in the proposal submitted by ICloudEMS) with complete (100%) customization of the software as per Fitment — 1 & 2 (enclosed to this agreement) at all the Institutions mentioned in ANNEXURE-I above within eighteen (18) months' period from the date of signing this Agreement.
- II. The Supplier shall configure & provide access to procured modules, demonstrate, configure modules, train all Users & extend service support to actual Users. Based on User interest & co-operation, the implementation duration is 18 months from the start of work. However, Supplier will ensure that all efforts will be made to catch all the important events live such as Admissions, Fees collection, Accounting & payroll at the start of Financial year, course registration. Client also will extend full co-operation for catching such events live in short span of time. The entire success and timely completion of implementation will depend on the cooperation extended from users of the Client.
- III. The Supplier will give adequate training to the Users Online through Zoom portal, however, if at all required offline support in Client's premises will be provided by the Supplier through their skill team.
- IV. The Supplier will provide Onsite Resource for total period as mentioned in the Purchase Order and the Client will provide proper in-Campus Accommodation and food to Onsite Engineer(s) Free of cost.
- V. Supplier will ensure proper conduct of its team in Client's premises & will follow the rules & regulations of Client. In case of directive from Client, Supplier will replace the onsite team member as feasible.
- VI. Client Data and processes privacy will be maintained by the Supplier. Only some parts / snapshots of Data will be used by supplier for Data Migration. No Data will be shared with any third party.
- VII. The ICloudEMS will be configured to meet all the requirements of the Client. The accuracy will be ensured through the process. Every new change is also to be tested & verified by the Client.
- VIII. All updates in the software will be provided free of cost by the Supplier during the agreement period.
- IX. Upon termination of the agreement, the Supplier shall handover the entire data of the students & staff pertaining to all modules to Client.
- X. Client shall have provision to take back up of the data at regular intervals during the agreement period.

  
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ANNEXURE—III

RESPONSIBILITY OF CLIENT

1. IT Infrastructure: For success of ERP, Client shall immediately arrange & provide the necessary IT Infrastructure such Computers, high speed internet, UPS, antivirus, furnished Office for Supplier's on-site MIS staff. This Office will be used for User support, User MIS training, Processing assistance, MIS Progress meetings during the contract period of Five (5) years. Supplier team will ensure proper utilization of facilities for Official purpose only.
2. Client is sole owner of the data uploaded and is sole responsible for authenticity, accuracy, correctness & legality of the data.
3. Client shall limit the access to ICloudEMS Application System and Hosting Environment only to the Authorized Personnel. Each Authorized User shall follow the security policies and rules as have been notified by The Supplier. Client will ensure that services are for Client's own business use only and agrees that the Client shall not, in any way, commercially exploit the services otherwise.
4. Client shall provide one System Administrator for coordinating various activities with the Supplier in relation to ERP implementation.
5. Client shall provide written documentation of rules & regulations followed by Client in each & every section. Based on this, ICloudEMSERP will be configured by Supplier.
6. The Client, after demonstration of the modules, shall provide the Supplier the approval to the module within one week from the date of demonstration.
7. Data Entry Work of old record in ERP is to be timely completed by Client's staff / Data Entry Operator. Various Sections / Departments of Client will timely complete data entry of various Registers, service books, Vouchers, stock books, cash book, TR, forms etc. and will urgently verify and certify the entered data. Accuracy & validity of old data now maintained in cloud is sole responsibility of the Client. However, Master data can be uploaded into the new system if Client can provide the data in the format of data templates provided by the Supplier.
  - a. Data of only current students for migration will be provided by Client Team in Standard Formats defined by the Supplier. In case of any Cleansing work required, it will be supported by Client & migrated data will be verified in writing by the Client.
  - b. The complete data entry & processing work is sole responsibility of Client Users and is to be done by Client's Users. Supplier team will support them in this process. Since the data is entered, modified, Checked & processed by the Client's authorized Users, sole



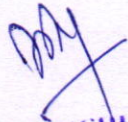
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responsibility of the same is of Client. Client's User shall never ask & Force Supplier's on-site team to do the data entry & processing work.

8. In the interest of Client's data security ERPcloud security, there will be no access to any third party like students, vendors, to ERP. Pass-word will never be shared by Client's Users with other Users. Staff / Student shall be never allowed to meet Supplier's on-site staff. The Client's Staff / Students direct interaction/meeting with Supplier team can be a serious concern and not good for the ERP Security. At no instance staff / students should directly interact with Supplier's staff onsite / Head Office.
9. Client undertakes to comply with all the access authorization and access controls for the Client's access to the Services Environment as may be prescribed by Supplier. Client shall limit the access to Services Environment only to the Authorized Users. Each Authorized Users shall follow the security policies and rules as have been notified by the Supplier.
10. The Supplier's team will never ask for User password from any User. The Client's User should never share password with the Supplier team. The Supplier team will never do any data entry / correction, processing work on behalf of the Client. The Supplier can support the Client Users in doing their work at initial stages & in case of any difficulty.
11. There will be one single point of contact, who will drive the entire ERP process and will act upon the communications raised from both sides
12. Any updates or changes provided by the Supplier will be evaluated and approved by the Client before implementation.

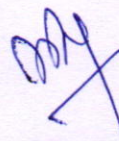
  
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ANNEXURE—IV

GENERAL TERMS AND CONDITIONS OF ENGAGEMENT

1. The Supplier will ensure Best Training and Service Support to all users at the Client and will also follow Train the Trainer model where in-house team will be identified and given high level training who can be useful later to ensure proper support to other users mainly students and faculty / staff colleagues. Training certificates should be always signed by end users as soon as training is given by supplier Team.
2. Both parties will endeavor to deploy the software in 18 months from the date of signing of Agreement. Timely approvals of is the responsibility of Client all needed support will be extended by supplier team.
3. The ERP data is fully secured. Once Client's data is live, ERP Application data cannot be modified by Suppliers regular on-site team. Client Users shall never share their password with Suppliers team for any data entry / modification or report generation purpose. Any data modification of live ERP can only be done by Supplier's senior team at HO and that too only on the written communication of Client.
4. In case of an event of any unfortunate loss / damage / modifications / corruption of Client's data due to any reason, Supplier will make all out efforts to recover the same using its established data Backup & disaster recovery methodology on immediate basis. In this challenging situation, Client will co-operate with Supplier in all ways for such recovery.
5. User Manual: The Supplier will provide soft copy of various module-wise User's manual. User Manual is normally updated once in a year.
6. Actual effective usages of the ERP modules will be the responsibility of the Client. The Supplier can ensure training & service support to the Users of Client.
7. Review meetings: In implementation phase, Client's ERP Users and team of supplier can meet / video call as per requirement on mutually suitable date. Necessary solution will be worked out in such a meeting for timely completion of ERP project. Client will call such meetings. During first year three such meeting can be organized & in subsequent years, normally two such meetings can be organized.
8. Billing Cycle: Monthly Billing Payable in advance on 1st of every month. Supplier will raise the invoice on 20th date of the previous month. In case of non-payment / delayed payment beyond 2 weeks of raising of such invoice by the supplier, ERP Cloud function/services will automatically restricted / stopped by Supplier. In case the customization of the software as per Fitment — 1 & 2 (enclosed to this PO) could not be completed by the Supplier within the above mentioned Eighteen (18) months' period, the monthly payment will be on hold until satisfactory progress that too for maximum period of 03 months post which Client will have no obligation to pay further monthly payments till customization is



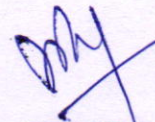
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completed. However, the client has to ensure that the customization to be done is as mutually agreed between both the parties and must be technically feasible.

9. In the event of Non-Compliance of any of the Clauses of Annexure—2 (Responsibility Of Supplier) enclosed with this Agreement by the Supplier, this agreement can be cancelled by Client.
10. Monthly billing will be on actual number of users, with minimum guaranteed billing of 2500 users, i.e. (minimum 2500 users = 2500 \* 80 plus taxes).
11. Termination Clause: The agreement can only be terminated with a Three (03) months written prior notice or payment in lieu thereof by the Client without assigning any reasons whatsoever.
12. Effect of termination: In the event of termination or expiry of this Agreement, (A) Client shall (i) forthwith cease to access and / or use any of ICloudEMS Application Systems and Services Environment; (ii) return to Supplier confidential and proprietary information and material in its possession; and (B) ICLOUDEMS shall (i) return to Client all confidential and proprietary information of Client;
13. Dispute Resolution (Arbitration) - As far as possible, for any dispute, Client's & Supplier's Management will settle such disputes at their own level. In case if this fails, for any dispute or difference of any kind whatsoever raised between the parties in connection with or arising out of the agreement or any part thereof such dispute or difference shall be referred to an acceptable sole arbitrator under the provisions of the Indian Arbitration and conciliation Act 1996 or any enactment or modification there under. The venue for Arbitration shall be Hyderabad and language shall be English. In case the dispute is not resolved through Arbitration, the parties shall be at liberty to approach the Court of law at Hyderabad.
14. Force Majeure Clause - Neither party shall have any liability under deemed to be breach of this Agreement for any delay or failure in performance of this agreement which results from circumstances beyond the reasonable control of that party. If such circumstances continue for a continuous period of more than 18 months either party may terminate by written notice to the other party.
15. Non-Compete Agreement - Supplier hereby agrees that it shall not at any time compete with any of the resources or employees of the other party or cause to gain advantage by abusing intimate knowledge of Client to release trade secrets or sensitive information, business practices, upcoming products, marketing plans etc.
16. In the process of implementation of the project or for support, additional man-power other than the committed onsite man-power if required should be requested by the Client.



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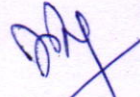
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**Annexure - 5 (Payment Terms )**

S.No.	Description	Amount
1	One Time Setup Cost	Rs. 12,00,000 + GST
	• Institute Setup	
	• Department Creation Cloud Setup,	
	• Configuration & implementation and Training	
	• Functional Alignment of the all the Modules.	
	• Migration of Current Live Students Data	
	• Migration of all students existing data across all units	
	• Bank integration with iCloudEMS system	
	• Paytm integration	
	• Payment Gateway integration	
	• Tally Integration	

S.No.	Description	Rate	Per Month	Total Amount
1	(a) iCloudEMS Price– minimum for 2500+ Students	80.00	200,000.00	2,400,000.00
	(b) iCloudEMS Price – minimum for 5000 + Students - Rs.50/- per student will be charged.			
2	Cloud Database Server Charges – Payable to Amazon (write Instances) - 1 Instance (Per Year)			500,000.00
3	Cloud Server Charges -Payable to Amazon (Read Instances) – Mobile App, Analytics, Reports 1 Instance (Per Year)			500,000.00
Total (Per Annum) =				3,400,000.00
Total (Per Annum) = Thirty Four lakhs only				
Payment Terms:-				

  
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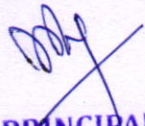
1. Onetime setup cost - 50% amount i.e. Rs. 6,00,000/- + GST to be paid along with PO

2. Remaining 50% amount of Onetime setup cost - i.e. Rs. 6,00,000/- + GST to be paid within 1 month from the date of this agreement subject to progress in the customization as per Fitment 1 & 2.

3. Cloud Database Server Charges – Rs. 5,00,000/- + GST payable to Amazon along with PO

4. Cloud Database Server Charges – Balance Rs. 5,00,000/- + GST Payable to Amazon along with PO

5. iCloudEMS Price – minimum (2500 + Students) i.e. Rs. 2,00,000/- (Two lakhs) per month is payable by 10th of every month in advance **once the Fee Collection Module becomes live.**

  
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SLA between MNR Educational Trust, Kukatpally, Hyderabad & iCloudEMS, Managed by CNV labs and Technologies Pvt Ltd, at 215, "C" Wing, "Shoppers Orbit", Alandi Road, Vishrantwadi, Pune – 411015, INDIA.

**Fitment-1**

**Customization Requirements**

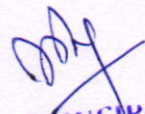
Assuming that the agreement will be signed on or before 20th March, 2023 the target dates of completion of Customization work by iCloudEMS are given as under -

- p1 - will be completed by 30th April, 2023
- p2 - will be completed by 15th August, 2023
- p3 - will be completed by the first week of December, 2023
- p4 - will be completed by the first week of March, 2024
- p5 - will be completed by the first week of July, 2024
- p6 - will be completed by the first week of September, 2024

**Note: The iCloudEMS Remarks & Duration for Customization mentioned in the below table carry the following meaning:-**


- 1. Yes / Available - Indicates that the customization requirements putforth by MNR are already readily available in the iCloudEMS software & can be utilized by the MNR.
- 2. Customization - Indicates customization requirements putforth by MNR are presently not available in the iCloudEMS software and they will be customization by iCloudEMS before the due dates mentioned in the "Duration for Customization" column (i.e. as per due dates p1, p2, p3, p4, p5, p6 mentioned above).
- 3. No - Indicates customization requirements putforth by MNR are not available in the iCloudEMS software.

General Provisions	iCloudEMS Remarks	Duration for Customization
1. Integration with mnrindia.org website.	Yes	
2. To provide group email ID's with suffix "mnrindia.org" to all Management personals, Principals, Teaching & Non-Teaching Staff and Students.	not required	
3. Parents to have online access to student records of complete course period (Attendance, Academic Performance, Fee Due dates & Dues, Any special remarks / disciplinary action, memos issued, time table, classes handled, gen. circulars etc.)	Yes	
4. Each parent must be sent User ID & pass word by Email & SMS once the admission is confirmed.	Yes	
5. Provision to send circulars / notices / Memos by Email / SMS to a group / selected staff, students & parents.	Yes	
6. To have complete record of (both auto & manual generated) Emails, SMS & other communications sent to parents regarding the student during the entire course period for legal purposes.	Yes	

  
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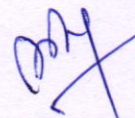
7. To provide data back-up in at least two servers located in India & USA. Date (including old data) to be available at all times. Provision for data back up on daily basis at the institution.	Yes		
8. iCloudEMS shall be fully responsible for Data security.	Yes		
9. Training for staff, students & parents on required modules at regular intervals as & when required by MNR.	Yes		
10. Biometric integration with finger print impressions / other modes & ID card swipe facility.	Yes		
11. Provision of integrated software for all the institutions in the campus as certain facilities are commonly used by staff & students of all the institution in the campus.	Yes		
12. Provision of access security levels for all modules.	Yes		
13. Record of software log in & log out by all the users.	Yes		
14. Provision of access to online records by other departments / institutions upon approval.	Yes		
15. Complete software operational manual to be provided by iCloudEMS.	Yes		
16. Old data (as on the day of software implementation) shall be provided to iCloudEMS in excel sheet by MNR & the same is to be updated in the software by iCloudEMS.	Yes		
17. Staff must be able login to the software only from designated computer systems & not from other / personal systems.	not required		
<b>Human Resource Department Module</b>			
1. Maintaining complete data base of staff of all categories includes photos and their scanned supporting documents.	Yes		
2. Provision for uploading scanned documents of interview, appointment letter, joining reports, qualification & experience certificates, PAN CARD/ ID Proof, Address Proof, resignations / dismissals & others.	Yes		
3. Online approval for appointment of staff, CTC fixation, Leave provisions, allowances provision & other entitlements.	Yes (in payroll)		P2
4. Checklist of documents to be submitted by each employee as decided by higher authority at the time of appointment.	Yes		
5. Provision for accepting appointment only after submitting the above mentioned documents & certificates by HR Dept.	Yes (approval from VC)		p2
6. Provision of Standard templates for HR related documents.	Yes		
7. Record for collection of original educational / other documents, security cheques & other documents.	Yes		
8. Unique ID No. for each Staff member.	Yes		



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9. Provision to define employee specific working hours, full time / part time, Shift System, No. of leaves, Pay-scales, other benefits, deductions etc.	Yes		
10. Payroll Management –	Yes		
11. Acceptability of attendance through bio-metric system.	Yes		
12. Acceptance of shift system timings (A, B & C).	Yes		
13. Approvals for OT & OT calculations (log out & again log in for 2nd shift).	Yes (Overtime <sup>2</sup> and its calculations for payroll)		P3
14. Automatic calculation of salaries (including PF, ESI, TDS, PT, Loss of Pays, Late coming, Penalties, House rent, Electricity bills, telephone bills & other deductions) as per terms of appointment.	Yes (payroll)	TDS not available	
15. Staff promotions / demotion.	Yes (HR)	Available	
16. Provision for Changes in the salary structure, No. of working days, leave eligibility etc.	Yes		
17. Provision for attendance correction by HR Dept. / Management personals.	Yes		
18. Salary hike / revisions on individual basis & as a group.	Yes		
19. Generation of Salary slips.	Yes		
20. Online approval of salary statements by HO / higher officials.	Yes		
21. Provision to withhold the salary.	Yes		
22. Auto generation of PF, ESI, TDS, PT & other forms / statements as per guidelines specified by statutory authorities.	Customization (formats will be submitted)		P4
23. 1 day Pay cut for every 3 late comings in a calendar year.	Yes		
24. MIS reports of PF, ESI, TDS, PT & other	Yes (reports)		P4
25. MIS report of various category Leaves entitled and availed by staff.	Yes		
26. On exit of employees – finalize all final payments.	Yes (payroll FFS)		P4
27. Maintenance of records of old staff	Yes		
28. Contract Employees:- Maintenance of Records, Scanned copies of certificates, Attendance Management, calculations after deducting PF, ESI, TDS, PT & other Auto calculating of monthly pay based on bio-metric attendance.	Yes (Contract employees)		P2
29. Stipend of Students / Internees: - Auto calculating of stipend payable based on bio-metric attendance after deducting hostel / Mess / Transport / other Fee.	Yes (stipends if available)	create them employee without deductions	

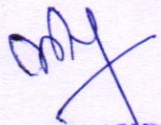


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30. Complete automation of staff performance assessment based on the online inputs provide by Students and administrative personals.	Yes (HRMS)	Paid Customization	
31. MIS report on staff attendance institution wise.	Yes		
32. MIS reports on salaries paid to various category staff including deductions & reasons for deductions.	Yes		
33. MIS report on each category/s based staff particulars.	Yes		
34. ID card preparation on appointment.	Yes		
35. Online leave applications by staff & approval by Principal / Managers - Email/SMS alerts on approval/rejection of leaves.	Yes		
36. Grouping of staff department wise & rejection of leave based on the number of staff applying for leave.	Yes		
37. Alerts for last working day of employees, due dates and any other such issues to remember.	Yes		
38. Leave period completion alerts to staff by Email / SMS.	Yes		
39. SMS & Email to staff regarding circulars, notices, salary payment, birthday greetings etc.	Yes		
40. Online approval & allotment of residential accommodations, provision of transport facility, mobile phone SIM cards, Internet data card and official email ID with limitations of reimbursement / deduction in salary.	customization (like hostel rooms)		P5
41. Online One time / periodic approval for travel allowance / other allowances.	Yes		
42. Online instructions for Stop payment of salary for not clearing the advances (Auto-calculation), irregularity (Auto calculation), indiscipline and non-performance (defined case to case basis) etc.	Yes		
43. Online salary release / withhold instructions.	Yes		

  
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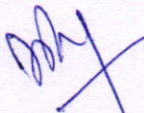


44. Online approval & forwarding of salary bills to accounts department.	Yes		
45. Inclusion of Induction /Familiarization program for staff.	Yes		
46. Records of staff Bank Accounts Opening	Yes		
47. Employee resignation, notice period, online approval of resignation with date of relieving by concern authorities. Stop payment of salary till the last working day.	Yes		
48. Staff exits formalities initiation of NOC process & online issue of NOC by various departments.	Customization (staff leaving procedure)		20 Months
49. Issue of relieving orders, experience certificates etc.	Yes		
50. Not to accept attendance marked beyond 10 Min. of scheduled time.	Yes		
	Yes		
<b>Accounts Department Module</b>	Yes		
1. Full Finance Module is available	Tally integration available		
2. No need of Tally	Tally integration available		
3. 2 stage approval for Payments	NO		
4. Budgeting - Available	NO	not required	
5. S.S. Module	available		
6. Fee Fixation for all years of the Course	Yes		

  
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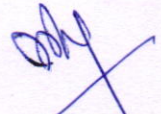


7. Synchronization with Tally as per accounting procedures & auto posting in the tally package.	Yes , but for the purpose of auto posting, Tally cloud version will be required		
8. Integration of student's fee collection, receipts & payments of hospital (Integration with HMS software); Dental Hospital, Ayurveda Hospital & other revenue sources with accounts section.	Yes , Integration is possible if the API is provided by the third party		
9. Online raising of payment vouchers, payment approval (by Director /Senior Executive Officer / Principals /CEO Medical College& Hospital), payment by cashier, vouchers, etc.	Available in Tally		
10. Fixation & freezing of fee & other revenues receivable.	Yes		
11. Auto calculation of fine for late payment of fee.	Yes		
12. Complete record of Approvals for payments, Concessions, fee waiver etc for audit purposes.	Yes		
13. Format for payment vouchers & payment tokens.	Available in Tally		
14. Ledger accounts institutions wise with various account heads.	Yes		
15. Ledger accounts for all staff members, students, creditors, debtors etc.	Yes , Students ledgers are available in our ERP. For staff members the payroll module is integrated with Tally .		
16. Payment of advances. Link to HR Dept. for stoppage of Salary for employees who did not clear the advances taken.	Customization		p5
17. Link to purchase & stores department for online approvals for payments.	Yes		
18. Annual budgeting based on assumptions of Income & Expenditure.	NO		
19. Auto generation MIS Reports :-	Yes		
20. Receipts & Payments	Yes		
21. Ledger Accounts	Yes		
22. Bank Balances	NO		
23. Advances	Yes		
24. Concessions	Yes		
25. Fee Dues	Yes		
26. Cheques requisition form, Issued & Cleared details.	Yes		

  
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27. Prepare Reports for Audits of accounts as per Audit Policy	Not available		
28. Fee refunds, online approval & payments.	Yes		
29. Unpaid salary statements (to transfer the staff salaries to unpaid account if salary not paid within 10 days) & online approval for payment at a later stage. Cancellation of salary cheques prepared.	Customization		P4
30. Provision of contractor bills, rents payable (auto calculation as per agreement), electric bills, caution deposit, increase in rent on yearly basis, fines, & MIS reports.	NO		
<b>Admissions Module (Institution wise)</b>			
1. To capture Father / Student PAN No. also at the time of admission.	Yes		
2. No option to upload documents for Enquiry / Admission forms	Yes		
3. Admission Category to be on drop box as per course	Yes		
4. Temporary Admission No & Permanent Admission No	Yes		
5. Promotion Policy from College to College	Customization		P2
6. Referred Fee	Yes		
7. Principal must enter Marks in iCloudEMS Software & it should automatically calculate the Pass/Promote/Fail & referred fee to be calculated on that basis	Customization		P2
8. Referred Fee is to be assigned at the time of admission on the admission category	Yes		
9. Fee for all 5 years to be assigned along with due dates at the time of admission	Yes		

  
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10. Enquiry Form & Admission Form – to have all the fields (Max No.of Fields)	Yes		
11. Attendance to be integrated with Bio-Metric	Yes		
12. To have the software for all colleges under – MNRAHER Campus	Yes		
13. Internal Exam Marks to be calculated for sending to University – To define Colleges/course wise policy	Customization		p2
14. Imposing fine by Principal to be reflected in fee dues	Yes		
15. Requisition for TC, BC & other to be raised by student & Principal to approve & fee to be reflected in the Accounts	Yes		
16. To send Memo automatically depending upon Marks & Attendance	Yes		
17. Student's admission enquiry & data base management.	Yes		
18. Online application submission with scanned documents & photo / download of application.	Yes		
19. Online registration for admissions & registration fee payment through approved payment gateway.	Customization (payment gateway integration takes minimum 3 to 4 weeks)		p2
20. Access control for online applications (in case we wish to block it).	Yes		
21. Preparation of merit list & display on website.	Customization	We will customize as per your requirement	P2
22. Online selection of student for admission by Principal.	Customization	We will customize as per your requirement	P2

  
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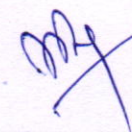


23. Online filling of admission forms & submission.	Yes		
24. Online payment of course fee by credit / debit cards, online transfer etc.	Yes, payment gateway integration takes minimum 3 to 4 weeks		
25. Online confirmation of admission of student by Principal.	Yes		
26. Complete data base of students admitted.	Yes		
27. Issue of receipt for fee paid & original certificates submitted online / hardcopy.	Yes		
28. Backup of scanned documents of Students.	Yes		
29. Allotment of unique ID No. for each student & issue of ID cards.	Yes		
30. SS category approval by Principal.	Customization	We will customize as per your requirement	P3
31. Provision for complete course fee fixation (for a batch / for a category / for individual student) with due dates at the time of admission.	Yes		
32. Online application form for students Registration	Yes		
<b>Academic Module (Institution wise)</b>			
1. Time table management :	Yes		
a. Time table preparation for theory & practical (Faculty name, date, time & lecture hall No.)	Yes		

  
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b. Online access to time table (without faculty name) by students & parents.	Yes		
c. Acceptability of variations in time tables for each batch / institutions.	Yes		
d. Faculty wise syllabus coverage tracking & alerts for delay in syllabus coverage / early coverage of syllabus.	Yes		
e. Faculty to enter the details of classes handled as per time table (Topic, No. of classes allotted & No. of classes handled, use of AV aids, and attendance of students).	Yes		
f. Alerts to principal & Director for faculty not handling the classes as per time table.	Yes		
g. Provision for declaring holiday / suspending class / classes by principal.	Yes		
h. Notification of exchange in classes by faculty.	Yes		
i. Synchronization of staff attendance & time table. Alerts to Principal about faculty absence & provision to make alternate arrangement with other faculty to handle classes.	Yes		
j. Synchronization of student's attendance & time table. Immediate (within 10 Min.) alerts to Principal for faculty not taking students attendance as per time table.	Customization		P3
k. MIS report on No. of classes allotted & No. of classes handled by each faculty.	Yes		
l. MIS report on syllabus coverage.	Yes		
2. Complete student's academic performance (marks secured in weekly tests, internal & university exams) & attendance throughout the course period.	Yes		
3. Auto generation of Email & SMS alerts to parents about the students attendance & performance in examination once in a month.	Yes		

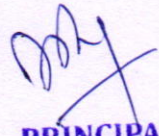


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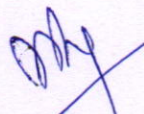


4. Preparation of examination time table (Batch, Course, Subject, Date, time & venue).	Yes		
5. Alerts to principals & Director for not uploading the examination marks within 10 days from the date of examination.	Yes		
6. Complete record of alumni with details of Email ID, Contact No., Address, current status.	Yes		
7. Integration with MNR Alumni club website for alumni members to interact with each other.	Customization	For this purpose license charges for alumni	P5
8. Regular emails & SMS to alumni about events in the campus, invitations, birth day greetings etc.	Yes		
9. Teaching Staff must be able to plan the classes & communicate to other staff & students online by Email.	Yes		
10. Include yearly working days schedule & important dates/days & holidays.	Yes		
11. Provision for Lecturers/HOD's/Principal's suggestions/comments on Student's Academic track record & communication to parents as & when required.	Yes		
12. Provision for Parent's complaints/suggestions/comments, if any areas of improvement.	Yes		
13. To have complete record of (both auto & manual generated) Emails, SMS & other communications sent to parents regarding the student during the entire course period.	Yes	YOUR SIMS package shall be integrated with our ERP module.	
14. Principal & top management to have access to complete students information (attendance, academic performance, fee dues & date of payment, Email / SMS / Other communications sent, fines imposed, memos issued, parents response to memos &	Yes		
15. Auto calculation of eligibility of students to appear for University examinations (acceptance of exam fee / issue of hall ticket) on the basis of attendance, internal marks & fee due.	Yes		
16. Auto calculations of fine for unauthorized absence.	Yes		

  
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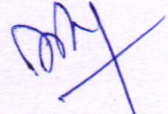


17. Online allotment of assignments & correction by faculty.	Yes		
18. Social networking & group discussions.	Not available		
<b><u>Students Attendance Management</u></b>			
1. Online student's attendance marking by faculty in the lecture hall using Tablet PC's / other gadgets.	Yes		
2. Study hour attendance for hostel students.	Yes	Yes	
3. Instantaneous Email / SMS to parents about absence of students for regular classes / study hours.	Yes		
4. Attendance for each period.	Yes		
5. Automatic calculation of shortage of attendance (subject wise separate for theory & practical) as per University norms.	Customization	We will customize as per your requirement	P2
6. Blocking of students attendance once they are suspended from classes / hostel & auto generated SMS & Email to parents till they acknowledge online / through reply SMS / Email.	Customization	We will customize as per your requirement	P3
7. MIS report of students' attendance.	Yes		
<b><u>Students Fee Module</u></b>			
1. Provision for fee fixation for entire course at the time of admission.	Yes		

  
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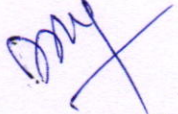


2. Provision for fee fixation for entire batch / a category of students / for individual student.	Yes		
3. Auto generation of Email & SMS alerts to Parents & Student regarding fee payable on weekly basis for at least four weeks before the due date & every day after the due date.	Yes		
4. Auto calculation of fine payable by students after the due date.	Yes		
5. Part payments not to be accepted unless approved by Director.	Customization	We will customize as per your requirements	P1
6. Provision for acceptance of post dated cheques for fee with a daily alert for recovery after the approved date till the cheque is presented & credited in the bank.	Customization	We will customize as per your requirements	P1
7. Option for fee concessions / waiver for an individual / group of students by Director.	Yes		
8. Auto calculation of referred fee payable by students based on uploaded final / university results.	Customization	We will customize as per your requirements	P1
9. Fine for breakages / damages / other issues to be imposed for a group of student / individual students.	Yes		
10. Acceptance of Examination fee only if all other fee dues are cleared.	Yes		
11. Records of refund of Caution deposit of college & hostel.	Yes		
12. Provision for refund of excess fee paid by students.	Yes		
13. Provision for identifying SS students in the software & in all MIS reports.	Yes		
14. Scholar ship students should be able to pay fee by cash also & claim SS later.	Customization	We will customize as per your requirements	P2

  
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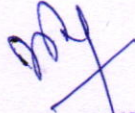


15. SS students should have time limit of 3 months for applying for SS & application number must be entered in the system. If not alerts must be given on daily basis by system & the student dues must be reflected in the cash dues.	Customization	We will customize as per your requirements	P2
16. Scholar Ship dues & received amounts from department.	Customization	We will customize as per your requirements	P2
17. Scholar ship dues to be shown separately from cash dues.	Customization	We will customize as per your requirements	P2
18. MIS report on student fee dues.	Yes		
19. Student record book sales / receipts.	Yes		
20. Generation of fee receipts.	Yes		
21. Provision for early payment of fee for full / part course at a time.	Yes		
22. Email / SMS with thanks for payment of fee.	Yes		
<b>Central Library Module</b>	Auto Integration with KOHA Library Module		
1. Student's access to library and Librarian access students' records only after admission is approved by Principal.	Yes		
2. Integration with Bar code reader System. Books cataloguing and indexing. Issue of books using bar code system & Scanner.	Yes		
3. Limit for issue of books to students & Staff.	Yes		
4. Blocking of issue of pre defined reference books / latest additions / journals.	Yes		

  
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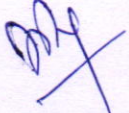


5. Auto calculation of fine for late return of books.	Yes		
6. Collection of fee for internet access & issue of receipts.	Yes		
7. Reflection of all amounts collected in the accounts module.	Yes		
8. Book availability enquiry & reservation system.	Yes		
9. Student logins for Library module (online access to e-lectures database)	Customization	KOHA/OPAC- Available	
10. Introduce gratis system – To encourage Alumni-students/Book Donors to reutilize Books.	Customization	Available in Koha	
11. Database of issue of books student wise during the entire course period (Date of issue, date of return, book No., Book name, Fine paid etc.)	Customization	Available in Koha	
12. MIS report on staff & students access to library.	Yes		
13. Books recommendation column for students/Teaching staff.	Yes		
<b><u>Purchase Department Module</u></b>			
1. Rise of indents online by various departments and forward to Principal / Med. Supt. / AO.	Customization (Indent form)		p5
2. Principal / Med. Supt. / AO recommendations & forward to Director.	Customization		p5
3. Director approval & forward to purchase department for procuring quotations.	Yes		

  
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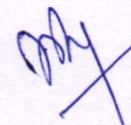


4. Purchased dept. will procure quotations from suppliers & prepare comparative statements.	Yes		
5. Technical evaluation by experts & Principal / Med. Supt. / AO.	NO		
6. Forward to Director for approval.	Yes		
7. Approval of Director & forward to Purchase Dept.	Yes		
8. Purchase dept. to prepare Purchase order (with cost, technical disruption, warranty period, date of delivery, payment terms, CMC/AMC & other parameters) & forward to Director for approval.	Yes		
9. Director approval & forward to purchase, stores & accounts dept. for payment of advance if any.	Yes		
10. Templates for purchase orders.	Customization	We will customize as per your requirements	P5
11. Online access of PO by Purchase, Accounts, stores & concern department.	Yes		
12. Alerts to Director, Purchased Dept., Stores, Accounts on daily basis in case of delay in delivery by the supplier.	Customization	We will customize as per your requirements	P5
13. Entry by security for receipt of goods as per purchase order with DC / bill no., date, time, list of items received, quantity, vehicle no., security serial No. & forward to stores dept.	Customization	We will customize as per your requirements	P5
14. Technical evaluation & certification by concern department.	Customization (GRN available)	We will customize as per your requirements	P5
15. Entry by stores for receipt of goods as per purchase order with DC / bill no., date, list of items received, quantity, security serial No. & forward to accounts dept. for payment as per terms of purchase order.	Yes		
16. MIS report of cost of purchases in a given period, goods due to be received, goods with central stores, goods with various department stores & sub-stores.	Yes		

  
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17. Purchase dept. To have access to payment records done by Accounts dept.	Customization	We will customize as per your requirements	P5
18. Vendors/suppliers list (Contact info)	Yes		
<b>Central Stores and Sub-Stores Module</b>			
1. Receiving of purchase order issued by purchase department.	Yes		
2. Entry of goods received with DC No., date, time, PO No., security S.No. Cost, complete technical details, quality & quantity specifications.	Yes		
3. Allotment of unique serial number for each item received.	Yes		
4. Separate codes for Stationery, Furniture, Fixtures, Equipments, Instruments, consumables.	Yes		
5. Auto updating the stock position & capital assets value.	Customization	We will customize as per your requirements	P5
6. Stock dispatch to various departments as per indents forwarded by Director / Principal / AO.	Customization	We will customize as per your requirements	P5
7. Record of balance of stock in the central stores.	Yes		
8. Issue of goods to departments from central stores.	Yes		
9. Entry of goods in the departmental stock register.	Yes		
10. Auto updating of stock position in central & department stores.	Yes		



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11. Allotment of unique department stores serial number	Customization	We will customize as per your requirements	P5
12. MIS reports on item wise central stores stock, department stores stock, worth of stock, value of purchase in a particular period, Stock due to be received from suppliers, Equipment maintenance alerts & due dates.	Yes	Basic Stock Reports are Available	
13. Details of Equipment Maintenance – Annual Maintenance Contract, Free Services, and Charges can be integrated.	NO	Paid Customization	
14. Complete tracking of each item ordered, received by central stores & issued to departmental stores with maintenance history.	NO	Paid Customization	
15. Daily/ Weekly/Monthly and Annual Reports for Stock availability & requirement - Branch/Institution wise.	Yes		
16. Alerts & MIS report of near exhausting consumable (when 10% of the monthly order stock is available).	Customization (Re-order level)		P5
17. Periodical stock verification & entry of condemnation items (after approval of condemnation committee & Director), repairable items, lost items. Stock adjustment after deducting the above stock.	NO	Paid Customization	
18. Integration of department wise fines collected for damage / lost items with stores stock.	NO	Paid Customization	
19. Return of excess / unused stock to central stores by department stores.	Yes		
20. Dash board for item wise stock position in various departments.	Customization	We will customize as per your requirements	P5
21. Condemned items approval for sale & fixation of cost.	NO		
22. Integration with accounts module for amounts received for condemned items sale.	NO		
23. Issue of gate pass for equipments / parts to be sent out for repair (with details of received person, designation, company, mobile No., date, item, quantity, serial No., purpose, date of delivery, cost of the item, estimation for repair, approval).	NO	Paid Customization	
24. Security entry & endorsement of gate pass.	NO		




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25. Alerts for goods not received in time.	NO		
26. Security entry for goods received.	NO	GRN is Available, if extra changes needed paid customization	
27. Stores entry for received items (with satisfactory report, quantity, amount etc.).	NO	Paid Customization	
28. Issue of item back to concern department.	Yes		
29. Complete record of item movement.	Yes		
30. MIS reports of items repaired, items pending with service centre, amount spent for repair etc.	No	Paid Customization	
31. Record for purchase of items under buy back scheme.	No		
<b><u>Hostel &amp; Mess Attendance Module</u></b>			
1. Daily student attendance must be captured through biometric devices in the mess (when they have Breakfast, Lunch & Dinner) & MIS report to be generated for absentees. For absentees Email & SMS alerts to be sent to Parents.	Yes	It may impact server capacity and performance, additional server requirement can arise	
2. Fee payment schedule & amount must be pre-assigned (on Monthly / quarterly / Half Yearly / Yearly basis) & depending on the hostel category. The pre-assigning is to be done for a particular student or a group of students by selecting their batch & institution.	Yes		
3. Fine to be calculated automatically for delayed payments.	Yes		

  
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4. Students should be able to apply using their login ID. When they log in & provide admission number the system should automatically pick up student details from the database. Student should be able to pick up type of accommodation from the drop box. The preassigned fee must appear along with fine (if any) for payment.	Yes		
5. Once a Hostel requisition is received from the student, Principal should be able to approve / disapprove the request with a single click.	Yes		
6. The fee collection (either by cash / DD/ online transfer) can be done only after Principal approves it.	Yes		
7. Warden should be able to allot Room / Bed only after fee is paid.	Yes		
8. Outing / Leave option for Hostel Students to be approved by Warden on Sundays / Public Holidays. On working days, it must be approved by the Principal.	Customization	We will customize as per your requirements	P4
9. Once the warden / Principal approves it should be accessible by the security staff at the main gate with the pass number. The student must punch in the biometric device in the Hostel before leaving & after coming back to the campus.	Customization	We will customize as per your requirements	P4
10. SMS / E-mail to be sent to Parents whenever student leaves & return back to the campus. Message should be triggered only when the student punches in the biometric device in the hostel.	NO		
11. System should accept approvals by Principal / warden only if the student return date & time is also mentioned.	NO		
12. If the student comes late (after the permitted time / date), SMS / E-mail alert should go to Parent, Principal & Warden simultaneously with remarks.	NO		
13. MIS Reports on Number of Permissions given, Outgoing date & time, Incoming date & time. Late coming Students must be highlighted in the report.	Customization	We will customize as per your requirements	P3
14. Principal should be able to deny outing permission to a Student for a particular period & once it is initiated, Warden should have access to that particular student.	Yes		
15. When student vacates the Hostel, NOC must be issued by the Warden by entering the details like vacating date, time, electricity charges, charges for damages etc. & must be approved by the Principal. This record must be accessible to the fee collection staff	NO		
16. MIS Reports on overstaying of students in Hostel / Mess.	Customization	We will customize as per your requirements	P4

  
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17. Online approval of student's hostel & mess admission & use of transport facility by Principal.	Customization	We will customize as per your requirements	P4
18. Access to hostel & mess only after approval by Principal & after payment of fee at CFC.	Customization	We will customize as per your requirements	P4
19. Provision of Biometrics attendance facility for mess.	Yes	It may impact server capacity and performance, additional server requirement can arise	
20. Fine for late payment.	Yes		
21. Cancellation of hostel fee paid & refund.	Yes		
22. Online allotment of hostel rooms by warden.	Yes		
23. Provision for fixation & freezing of H/M fee for a batch of students / individual students.	Customization	We will customize as per your requirements	P4
24. Provision for early payment of fee.	Yes		
25. Entry of stock Furniture & fittings in each room	Yes	It can be used in the centralised Inventory module	
26. Entry of stock in room at the time of allotment, Electric meter reading.	Yes	stock can be entered but Electric Meter reading option not available	
27. Vacant room position.	Yes		
28. Entry of Electricity meter reading & auto generation of bills & amount to be reflected in the student account in fee dues.	NO		

  
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29. Online access to permitted visitors (parent / guardian) date including photo by warden.	NO		
30. Hostel attendance (biometric system).	Yes		
31. Online permission to leave the campus by Principal / Hostel Warden	Customization	We will customize as per your requirements	P4
32. Security to have access to issue gate pass & enter student out-time & in-time only after permission is accorded by Warden.	NO	Paid Customization	
33. Auto generated Email /SMS to Parents when a student's is permitted by Warden / Principal to leave the campus with details of permitted out / in time & actual out / in time of student.	NO	Paid Customization	
34. Auto generated alerts to Principal / warden if the students leave the campus unauthorized / does not return to campus within the permitted time.	NO	Paid Customization	
35. Auto verification of mess attendance with permission accorded to leave the campus & alerts to warden / principal if not matching. Not to accept mess attendance once the student is permitted to go home by the warden.	NO	Paid Customization	
36. Online record of "Approved visitors" (Father/Mother or authorized Guardian of Hostel Students) with photo.	Customization	yes	p5
37. Principal should be able to block the student's hostel & mess facility on disciplinary grounds & in such case the warden & mess in charge must get online alerts & block access to students hostel & mess attendance.	Customization	We will customize as per your requirements	P4
38. Warden to have provision to posting fines for breakage & damages done by students to Accounts/CFC depts. For a group of students / individual student.	Customization	We will customize as per your requirements	P5
39. Provision for student's online comment on quality/quantity of food supplied in Mess.	Customization	yes	p5
40. Record of student requiring special Care – alerts to warden & parent.	Customization	yes	p5
<u>Transport Department Module</u>			

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1. Vehicle Maintenance	Customization	yes	p6
2. Statutory compliance alerts	Customization	yes	p6
3. CCTV / Tracking Devices in Buses	NO	no	
4. Bio-Metric attendance in the Buses only for Fee paid Students	No	no	
5. CFC to Deactivate the Bio-Metric if Fee not paid	No	no	
6. Fee payment schedule & amount must be pre-assigned for a particular period (Monthly / quarterly / Half Yearly / Yearly basis) & depending on the route. The pre-assigning is to be done for a particular student or a group of students by selecting their batch	Yes		
7. Fine to be calculated by the software automatically after the due date.	Yes		
8. MIS Reports on Fuel / KM's / Consumption	No	no	
9. MIS Report on route wise Fee Paid / List of Students	Yes		
10. MIS Report on absentees.	Yes		
11. Allotment of Students / Staff of Various Colleges / to various routes	Yes		
12. Principal Approval required for availing Transport facility	Yes		
13. Students should be able to apply using their login ID. When they log in & provide admission number the system should automatically pick up student details from the database. Student should be able to pick up Route from the drop box. The	Yes		

  
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14. Once a Transport requisition is received from the student, Principal should be able to approve / disapprove the request with a single click.	Yes		
15. The fee collection (either by cash / DD/ online transfer) to be done only after Principal approves it.	Yes		
16. Daily bus attendance must be captured through biometric devices & MIS report to be generated for absentees. For absentees Email & SMS alerts to be sent to Parents.	NO		
17. Online approval for students to utilize transport facility by Principal.	Yes		
18. Access to issue bus passes only after approval by Principal & after payment of fee at CFC.	Yes		
19. Cancellation of transport fee paid & refund.	Yes		
20. Online allotment of buses.	Yes		
21. Auto generation of bus pass.	NO	Transport ID Cards for students and Employees	
22. Fine for late payment.	Yes		
23. Provision for early payment of fee.	Yes		
24. Provision for fixation & freezing of transport fee for a batch of students / individual students.	Yes		
25. Data base of each bus: - Bus numbers, Routes information, Pick-up points information, Driver information, contractor information.	Yes		
26. Data base Passengers:- Bus Number, Route, Names of Staff / Students allotted, Batch, Institution, Receipt No., Amount paid, Bus pass No., date of allotment. Date of expiry, Pick-up point.	Yes		

  
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27. Servicing details and Vehicle Maintenance – Fitness period – Alerts on expiry of fitness / road tax payment.	NO		
28. Hired vehicles data, Contract period – Alerts on expiry of contract period. Fitness / road tax payment	NO		
29. Insurance details – Alerts on expiry of contract period.	NO		
30. Soft copies of Drivers License & other documents.	NO		
<u>Central Administration Module</u>			
1. Provision for online approval of bills.	NO		
2. Templates for Agreements with contractors.	NO		
3. Provision for auto calculation of transport, canteen, mess, housekeeping, security bills, and garden etc. bills based on daily attendance & pre defined agreement / rates. Provision of uploading scanned copies of bills submitted by the above contractors & online approval by concern authorities based on auto calculated amounts.	NO		
4. Alerts & blocking of bills for labor license expiry date, agreement expiry date, previous PF, ESI, and TDS paid details, submission of attested attendance (present month) & par-roll of previous month.	NO		
5. Uploading of documents on line for other departments to view.	NO	NO	
6. Vehicles No., capacity, fuel, mileage & Maintenance record.	NO	NO	
7. Alerts for vehicle maintenance.	NO	NO	
8. Building maintenance & alerts.	NO	NO	

  
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9. Electricity, Telephone, Internet, Water, Bio waste & other bills records & payment alerts.	NO	NO	
10. Staff quarters inventory, allotment to staff, electric meter reading on allotment.	NO	NO	
11. Monthly updating of rents (predefined), maintenance charges (predefined), electric bills (on monthly meter reading), breakages & damages (when applicable) Integration with HR & Accounts modules for auto calculation of salary deductions.	NO	NO	
12. Uploading of all the family members' details including Photos for our record & security verification.	NO		
13. Maintenance of water tanks & daily alerts after due date till task is completed.	NO		
14. Bore well maintenance record & daily alerts after due date till task is completed.	NO		
15. Electricity timings / generator used timing & fuel consumption record (auto calculation of fuel consumption).	NO		
16. Generator maintenance & daily alerts after due date till task is completed.	NO		
17. MIS reports on all the above items.	NO		
18. Civil (Electrical, Plumbing, Carpentry, Masonry & other departments) works / repairs / maintenance complaints online, task completed by civil department tracking.	NO		
<b>Security Module</b>			
1. Security duty allotment & bio metric attendance (Integration with HR & accounts for auto calculation of monthly pay).	NO	NO	

  
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2. Record of civil department material received like sand, bricks etc. (with date, time, quantity etc.)	NO		
3. Record of goods received and sent for repair / replacement / discarded with gate pass No. as per stores online instructions.	NO		
4. Security daily observations & incidence record.	NO	NO	
5. Vehicle moment record (in time & out time).	NO		
6. Contract Staff attendance (integration with HR & Accounts modules for auto calculation of salaries).	NO		
7. Staff movement record (In-time & Out-Time) upon approval by concern Principal / AO.	NO		
8. Student permissions to leave campus (Out time & In time) upon approval by concern warden.	NO		
9. Visitor's record (Name, Address, Mobile No., Purpose of Visit, Contact Person, In-time & Out-Time).	NO	NO	
10. Guard's attendance & duty record.	NO		
11. Complete database of all security personals including scanned copies of Photo, ID proof, and address proof.	NO		
12. Key box data (Key No., Time of issue, Time of return, Person issued & Person Received)	NO	NO	
13. Details of authorized visitors for resident staff & students (Name, Mobile No. & Photos)	NO	NO	
14. Issue of visitor ID cards (Visitor contact person, Name of Visitor, Contact No., Time issued, Time received, Person issued)	NO	NO	

  
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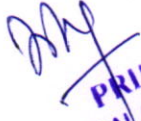


SLA between	
MNR Educational Trust, Kukatpally, Hyderabad	
&	
CNV Labs and Technologies Pvt Ltd (iCloudEMS)	
<b><u>Fitment -2</u></b>	
<b>Note: The iCloudEMS Remarks mentioned in the below table carry the following meaning:-</b>	
1. Available - Indicates that the customization requirements putforth by MNR are already readily available in the iCloudEMS software & can be utilized by the MNR.	
2. Not Available - Indicates requirements putforth by MNR are not available in the iCloudEMS software.	
<b>General Provisions: -</b>	Available / Not Available
1. The entire software shall be hosted in a secured serve & it shall be the responsibility of ICLOUDEMS to ensure data security at all times.	Available
2. Entire data shall be the property of MNR & it shall not be used by ICLOUDEMS at any time.	Available
3. MNR should have option to download the data either in full / part at all times.	Available
4. Entire control of the software during the contract period shall vest with the Global Admin (Authorized staff member of MNR).	Available
5. ICLOUDEMS shall ensure there are no bugs in the software & the data provided by the software is absolutely flaw less. Any errors in the data shall be the responsibility of ICLOUDEMS.	Available
6. Any downtime or bugs in the software shall be rectified within 24 hours of reporting. There shall be 24 X 7 support from ICLOUDEMS to MNR.	Available
7. Provision to host old data in MNR servers to avoid paying huge fee for cloud hosting.	Available
8. Provision for printing ID cards for staff.	Available
9. Provision for printing students ID card (subject to payment of 1 <sup>st</sup> year fee), Hostel Students ID card (subject to payment of hostel fee) & Transport Students bus pass (subject to payment of Transport fee).	Available
<b><u>Academic Module:</u></b>	
1. Software to generate Student Unique ID Number (as per institution codes) at the time of admission.	Available
2. Faculty Swiping of Classes to happen with approval of Principal / Academic Co-Ordinator.	Available
3. Promotion Rules for Students to be defined.	Available

  
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4. Principal / Administrators must be able to De-Activation any student / faculty on disciplinary grounds / for non-payment of fee. In such a case of De-Activation that particular staff / student access is to be blocked in all the modules.	Available
5. Online Year plan to be created by the institutions / departments.	Available
6. Teaching Staff assessment (by students) module to be included.	Available
7. Faculty self-appraisal module to be included.	Not Available
<b>Fee Module:-</b>	
1. Fee can be defined batch wise / admission category wise / Student wise.	Available
2. Late fee payment - Fine to be calculated on % basis.	Available
3. Online NOC from CFC is mandatory for issue of Exam Hall Ticket / Relieving the Student.	Available
4. Referred Fee is to be calculated & fee demand must be raised automatically by the software based on the Results entered by the Principal.	Available
5. Provision to assign & collect Hostel & Mess / Transport Fee on monthly / quarterly / half yearly / yearly basis.	Available
6. Provision to assign all years fee (i.e. for the entire course period) with due dates at the time of student admission. But for all financial purposes the system must consider the fee due only after the respective years due date.	Available
7. Fee Counter Clerk should be able to collect fee of all Colleges with one Login ID – No need for Login & Log out for each institution.	Available
8. Fee Payment must be accepted only for full due amount. But option must be provided for part payments with the approval of higher authorities.	Available
9. Late Fee to be calculated on % basis & on number of days delayed.	Available
10. To get MIS report on scholar ship fee to be received from Government (Even if the Student had paid the fee).	Not Available
11. When Student pays part-fee in advance (before the due date) the fine amount must be calculated only for the pending amount & after the due date only.	Available
12. 50% fee not collected due to High Court Order is also to be reflected in Accounts.	Not Available
13. Month wise MIS report on Hostel / Mess & Transport Fee paid by Students.	Available
<b>Finance Module:-</b>	
1. Integration with Tally.	Available
2. MIS reports for Financial Analysis.	Available

  
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<b><u>Exams Module:-</u></b>	
1. Provision for On-Line Exams / MCQ / Descriptive exams.	Available
2. Preparation of year/semester wise students marks sheet/GPA sheets need to be included	Available
<b><u>Hostel Module:</u></b>	
1. On-Line Application by Students for Hostel Requisition to be sent to Principal / Administrator.	Available
2. Hostel Rooms Allotment by Wardens. Software to reflect position of Rooms allotted & vacant.	Available
<b><u>Transport Module:</u></b>	
1. On-Line Application by Students for Transport Requisition to be sent to Principal / Administrator.	Available
2. Bus Occupancy Status to be reflected by the software.	Not Available
3. Vehicle movement tracking system.	Not Available
<b><u>HR Module:</u></b>	
1. For staff working on shift system - attendance must be calculated only if the Name is mentioned in the Duty Roster.	Available
2. O.D. Remote Access is available.	Available
3. Any Number of shifts & shift timings can be created.	Available
4. To generate statement of PF amount to be submitted to Department.	Available
5. No Leave during Notice Period.	Available
6. Notice Period extends if the Employee is absent during this notice period	Available
7. Regularization of Staff after Probationary period.	Available
8. Entire Service record must be available in the software.	Not Available
9. HR Department must be able to De-Activation any staff member on disciplinary grounds. In such a case of De-Activation that particular staff access is to be blocked in all the modules.	Available
<b><u>Stores / Purchase Module:</u></b>	
1. Not to accept AMC when the item is under warranty.	Not Available

  
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2. Scrap / Condemnation of items must be done only with approval of higher authorities.	Not Available
3. Aging Analysis.	Not Available
4. Provision for entering Depreciation value for all assets.	Available
5. To create Central Stores, Institution Stores & Department Stores.	Available
6. Pending Invoice Report (i.e. Item ordered but not received).	Available

  
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